

[Home](#)[Claims](#)[FAQ's](#)[Testimonials](#)[Company Profile](#)[Drive Route 66](#)[Contact Us](#)

Frequently Asked Questions

Search FAQ's:

Where can I purchase a Route 66 Extended Warranty?

Route 66 Extended Warranties are only available through the finest financial institutions in the United States. A financial institution will choose to provide this service to their customers as a competitive edge. The Route 66 Warranty is significantly less expensive, better, and more robust than warranties offered by auto dealers, and is an excellent source of fee income for the financial institution. Also, a Route 66 Warranty protects the financial institution's collateral.

If you would like to find out which financial institutions in your area offer this valuable service, please contact us at: sales@route66warranty.com

If you are a financial institution who is looking for additional fee income, protection of your collateral, and the ability to provide your customers with a valuable service, please email us at the following link: sales@route66warranty.com

Why should I choose Route 66 over the others?

Route 66 is one of the most cost efficient service agreements in the industry. It offers mechanical breakdown coverage and protects you against the high cost of major repairs. It offers various levels of protection and provides Emergency Roadside Service throughout the life of the contract.

Are the warranties insured?

With business partner Assurant Solutions, (American Bankers Insurance Company), protecting our service agreements with front-line insurance, not bonds, not an R.R.G., not a stop loss, our customers are protected today and in the future.

When does coverage begin?

All of our automobile warranties begin on the day you buy them, not the in-service date of the car. Quite simply, we offer you more time than the others. If you purchase an 8 year /120,000 mile vehicle service contract today, it will expire 8 years from today or when your odometer reaches 120,000 miles.

If you are an owner of an MBI Policy, there is a waiting period of 30 days and 1,000 miles, but this is added to the length of your policy so you do not lose any coverage.

What benefits do you offer?

*All of our automobile plans include **FREE roadside assistance** for the life of your service agreement and car rental reimbursement **all as part of one insured contract.***

Where can I take my vehicle for repairs?

We allow you to take your vehicle to any ASE Certified repair facility. In other words, wherever you normally take your vehicle for repairs.

How are claims paid?

*Route 66 lets you use the repair facility of your choice and pays your claim quickly and efficiently over the phone via our corporate credit card. Simply present your Route 66 Service Agreement Contract to the service professional and have them contact our claims department. We cover parts and labor the customer is responsible for fluids, filters, and sales tax. **No deductible is required!***

How does the deductible work?

With Route 66, there is NO DEDUCTIBLE!

Do I really need a vehicle service contract?

There are many reasons to purchase a vehicle service contract. Your vehicle is one of your biggest investments. A vehicle service contract will ensure it is always in the best mechanical condition. With the complexity of today's vehicles, one major repair often costs more than the service agreement.

Since our service agreement is transferable, it increases the resale value to potential buyers. Who wouldn't want to own a vehicle that comes protected from repair bills? Our contract also provides for a pro-rated refund for the life of your contract.

Why buy it now? I'm still covered by the manufacturer.

Your service agreement is less expensive the earlier you purchase it. As the vehicle ages and accrues mileage, the price for protection rises. Prices may also rise due to increasing labor and parts prices. Why not lock into today's low prices and protect yourself from tomorrow's rising repair rates?

In addition, you can take advantage of the plan benefits for the entire life of the contract, even while you are covered by the manufacturer's warranty. Take advantage of Route 66's Roadside Assistance and car rental reimbursement benefits immediately and for the life of your vehicle service contract.

Can I buy this same type of coverage through the dealer?

Perhaps. But, plan on paying as much as 60% more for the similar coverage and be required to have the repairs done at the dealer facility. With Route 66, you have the freedom to go for repair service wherever you like throughout the United States.

What if my repair facility won't take your plan?

It is rare that a repair facility will not accept our plans as we pay them immediately and utilize industry standard manuals to determine pricing. When they find out they do not have to bill us, they are eager to accept the business we refer to them. In addition, they also want your routine maintenance business so it is rare that they will turn down the rest of your business. We would be happy to call your repair facility to establish a relationship before you buy. We also maintain a database of thousands of repair facilities that have already accepted our plan; yours may already be there. In the rare event a repair facility will not accept our direct credit card payment, we will reimburse you promptly for the authorized amount.

What if I want to cancel my plan?

Our contract contains full details on our refund provisions. You have a full 30 days after purchase to obtain a full refund. After that, you are entitled to a pro rated refund of the unused portion of your contract. Unlike some companies, we do not pro rate your refund from the in-service date of your vehicle.

What if my vehicle is involved in an accident and totaled?

If your insurance company has deemed your vehicle a total loss as the result of an accident, Route 66 will refund the entire premium back to you or the financial institution on your behalf if you have purchased the Total Loss Refund option.

Is my vehicle service contract transferable?

Absolutely, you can transfer the vehicle service contract to another private purchaser of your vehicle. Vehicles with extended warranties typically offer much higher resale values because the buyer knows they are not going to get hit with huge repair costs.

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